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Release date: 13th March 2020

You may have concerns about booking tickets on the John Bunyan Boat in light of the outbreak of Corona virus. As information currently stands, there has been no guidance from Public Health England that gatherings such as trips on the John Bunyan Boat should not happen. In this light, we will continue as usual with our cruise planning. Of course, this may change at any time, and if a change is made that is relevant to our cruises, we will take action to cancel.

In the event of this happening, we will endeavour to give passengers as much notice as possible, and you will receive a full refund, or we can transfer your tickets to a later cruise if you'd prefer.

We take the health and safety of our customers and volunteers very seriously. If you still have concerns over the coming weeks and decide you would like to cancel your cruise due to the outbreak, you may do so within our current terms and conditions (no later than 2 working days before the cruise date) and we will waive the £12 administration fee for the duration of this crisis.

If you have a gift voucher that expires before November 2020, and you find you are unable to use it this season because of the current situation, please email contact@johnbunyanboat.org with your name, order number and voucher number and we will do our best to help.

BMKWEL Board.